



Dementia Care Inspection Tool

Publication code: HCR-0412-048

Name of Care Service:

Address:

Date of Inspection:

This inspection tool is designed to assist Professional Advisers and The Care Inspectorate Inspectors in identifying good practice in relation to services which provide care for those with dementia. This inspection tool can be used for services currently registered as well as for those services which may apply for registration in the future.

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Review by: February 2012

1. Staff

Criteria	Examined	Not Examined	Evidence Gathered
A. Does anyone on the staff hold a specialist qualification in Dementia Care?			Staff training plan/records:
B. Are staff trained in any of the following: Person Centred Approach Life Story Work Reminiscence Validation therapy Reality Orientation Snoezelen Dementia Care Mapping			Staff training plan/records:
C. Have/are any of the above implemented within the service? Requirements: Dementia Care Mapping Scores Sensory rooms Materials for reminiscence			Policies/procedures/records:-

Life Story Books Philosophy of care			
D. Are records held for individual residents who participate in any of the above? E.g. individual/group activity programmes			

2. Medication

Criteria	Examined	Not Examined	Evidence Gathered
A. Are there guidelines on the use of neuroleptics available with the service?			Medicines policy:
B. Are any of the residents prescribed neuroleptic drugs and is the rationale for this documented?			Medicine prescription sheets Personal plans:

C. Are any incidents of the covert administration of medication fully documented?			Personal plan/medication records:
D. Are staff aware of the therapeutic need for medications prescribe and administered and are aware of side effects and interactions:-			Staff training records: Interviews with staff:

3. Care and treatment

Criteria	Examined	Not Examined	Evidence Gathered
A. Are staff aware of the different types of dementia, the nature of the syndrome and expected trajectory of the illness?			Interviews with staff:
B. Does each resident with dementia have a diagnosis recorded in their personal plan?			Personal plan:
C. Are staff aware of the key clinical signs?			Interviews with staff:
D. Are staff trained in how to approach and provide care and			

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4. Restraint

Criteria	Examined	Not Examined	Evidence Gathered
A. Does the home have a copy of the Mental Welfare Commission's document Rights, Risks and Limits to Freedom - November 2002?			
B. Are there any limits to resident's freedom within the home?			Observation/discussion

Are there records of any incidents of restraint?			Incident record:

5. Environment

Criteria	Examined	Not Examined	Evidence Gathered
A. Is the home been purpose built with regard to those with dementia?			
B. Is signage within the home At eye level In large print Using appropriate language Using other means to communicate room function/direction			Observation:

Person centred?			
C. Does the service provide a homely environment?			
D. Does the home offer different types of areas/rooms for relaxation/activity?			
E. Have the premises had a risk assessment carried out on them with regard to those with dementia?			
F. Is there a safe garden area for residents?			
G. Do door to communal areas have glass in them?			
H. How are chairs/seating arranged? (e.g. around the walls/in small groups)			

6. Health and Wellbeing

Criteria	Examined	Not Examined	Evidence Gathered
A. Is there an activity of living assessment carried out? • Breathing • Cleansing • Dressing • Eating • Drinking • Mobility • Maintaining a safe environment • Rest and sleep • Work and play • Emotional comfort & security • Maintaining body temperature • Financial • Communication • Elimination • Dying and death			Personal plans/assessment:
B. Is this assessment reflected in the personal plan?			Personal plan:

C. Is there a six-monthly evaluation of the personal plan/assessment?			
D. Do the individuals have access to health care as required?			Services:-

7. Complaints and Incidents

Criteria	Examined	Not Examined	Evidence Gathered
A. How many complaints have been lodged with the service since the last inspection? How are these broken down: Health care issues Death Restraint Wandering Falls Accidents/injury			Complaints record:

Aggression/violence Lack of stimulation/activity Poor care standards Environment Communication Other:			
B. How many incidents have been logged since the last inspection? How are these broken down:- Restraint Wandering Missing residents Violence/aggression Theft Other:			